



# Complete End User Solutions

for the Cloud Age

## Office 365 SERVICES

- Office when and where you need it
- Best and latest version of Office
- Built in sharing and Cloud Storage
- HD Video Conferencing
- Business Class Email
- Enterprise Social
- Anywhere access to Documents
- Full Office
- Support Solutions to Service your Business

## MANAGED SUPPORT SOLUTIONS

- Unlimited Service Desk
- Account Administration
- Migration, Setup and Configuration
- Advanced Troubleshooting and Issue Management
- Device Security and Management

| SOLUTION   | BUSINESS TOOLS      | BUSINESS TOOLS EXTRA | BUSINESS TOOLS PREMIUM |
|--|---------------------|----------------------|------------------------|
| Monthly O365 Pricing                               | \$5-\$20/User/Month | \$5-\$20/User/Month  | \$15-\$30/User/Month   |
| Monthly Support Pricing                            | \$10/User/Month     | \$30/User/Month      | \$75-100/User/Month    |
| 24x7 O365 Support/Administration                   | •                   | •                    | •                      |
| Exclusive access to Help, Information and Guidance | •                   | •                    | •                      |
| Conferencing and collaboration Platform Management | •                   | •                    | •                      |
| 24x7 Remote Desktop Technical support              |                     | •                    | •                      |
| Enhanced Collaboration and Reporting support       |                     | •                    | •                      |
| Full Desktop Management                            |                     |                      | •                      |
| Free Onboarding Assessment                         | •                   | •                    | •                      |
| Fixed one-time per user onboarding costs           | •                   | •                    | •                      |